Tireman “Free Tire” Guarantee

You must present the original purchase invoice and you must be the original purchaser in order to receive credit.

This Tireman “Free Tire” Guarantee (“Guarantee”) is offered by Tireman Auto Service Centers, LTD (“Tireman”). You can contact Tireman at 1549 Campbell St. Toledo, Ohio 43607, call 419-724-8473, or on the web at www.thetireman.com

DISCLAIMER: YOU ARE NOT REQUIRED TO PURCHASE THIS GUARANTEE AS A CONDITION TO THE PURCHASE OF ANY PRODUCT OR AS A CONDITION TO THE EXTENSION OF CREDIT.

WHAT IS COVERED?: New or used tires purchased from Tireman and identified by the U.S. Department of Transportation (“DOT”) numbers listed on your Tireman purchase invoice (“Eligible Tires”) for a term of 36 months from the date of purchase of your tires, or until 2/32” or loss of tread remains, whichever occurs first (“Coverage Term”). You must purchase a Guarantee (for each tire) at the current price. This Guarantee covers the original purchaser and applies to the tires installed on the vehicle listed on your original invoice and does not transfer to any tire replaced under this program. This guarantee is limited to the repair or replacement of tires damaged as a result of a “Covered Road Hazard.”

WHAT IS A COVERED ROAD HAZARD?: A Covered Road Hazard is defined as damage which occurs when an Eligible Tire fails during the course of normal driving on a road maintained by a state or local authority due to debris on the road surface. Nails, glass, and potholes are the most common examples of road hazards.

FLAT TIRE REPAIR*: If during the Coverage Term an Eligible Tire is damaged due to a Covered Road Hazard and can be safely repaired per approved industry methods and guidelines, and there is more than 2/32” of tread remaining, the tire will be repaired at no charge. The coverage will remain in effect for the repaired tire for the remaining Coverage Term or until 2/32” or less of tread remains, whichever occurs first.

TIRE REPLACEMENT: If during the Coverage Term an Eligible Tire is damaged due to a Covered Road Hazard and cannot be safely repaired per approved industry methods and guidelines, and there is more than 2/32” of tread remaining, it will be replaced with an exact make/model of tire if available, including applicable mounting, balancing, and installation onto the vehicle. If the exact make/model of tire is not available you will receive a tire of comparable value. You are not required to purchase a new Guarantee on the replacement tire; however, a new Guarantee must be purchased in order to maintain coverage on the replacement tire.

WHERE CAN YOU OBTAIN SERVICE?: Whenever possible you should return your vehicle to any Tireman location. The current locations are listed on the web at www.thetireman.com

If you are 50 miles or more from a Tireman location, and the tire can be repaired, have the tire repaired. If the tire is un-repairable, replace it with a comparable new tire. Then bring the original receipt from the service center where the tire was serviced along with your original Tireman receipt for the purchase of these tires to any Tireman location and you will receive a reimbursement up to the original price paid per Eligible Tire on your original Tireman invoice via mail within 15 business days.

WHAT YOU MUST DO TO MAKE A CLAIM:

1. The Tireman receipt covering the original purchase of the Eligible Tire must be submitted at the time of any claim.
2. You must sign the repair or replacement invoice.
3. The damaged tire must be made available for inspection if requested by Tireman.
4. You are responsible for any and all charges not covered by the adjustment as described above.
5. Tires being replaced must be surrendered to Tireman

Failure to comply with the responsibilities outlined above may result in denial of your claim.

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Tire Repairs: Applies to passenger & light truck non-commercial vehicle tires mounted on O.E. wheels (Run-Flat excluded). TPMS may be extra. Repaired within RMA guidelines.
EXCLUSIONS:

THIS PROGRAM WILL NOT PAY OR REIMBURSE YOU FOR THE FOLLOWING TYPES OF TIRE DAMAGE:

1. ANY LOSS, DAMAGE OR EXPENSE CAUSED BY ACCIDENTS, COLLISION, THEFT, LARCENY, SNOW CHAINS, EXPLOSION, LIGHTNING, EARTHQUAKES, FIRE, WINDSTORMS, WATER, FLOODS, MALICIOUS MISCHIEF, VANDALISM, CIVIL COMMOTION, RIOTS, AND WAR.

2. THE REPAIR OR REPLACEMENT OF A TIRE DUE TO MANUFACTURER RECALL, DEFECT OR WARRANTY, OR ANY REASON THE MANUFACTURER WILL REPAIR OR REPLACE THE TIRE AT ITS EXPENSE OR AT A REDUCED COST.

3. MISUSE, ABUSE, NEGLIGENCE, IMPROPER APPLICATION, IMPROPER TOWING, IMPROPER BALANCING, IMPROPER ALIGNMENT, IMPROPER INFLATION, BRAKE LOCK-UP, WHEEL SPINNING, TORQUE SNAGS, ETC.

4. COSMETICALLY DAMAGED TIRES. COSMETIC DAMAGE IS DESCRIBED AS DAMAGE THAT DOES NOT AFFECT THE STRUCTURAL INTEGRITY OF THE TIRE.

5. ANY LOSS, DAMAGE OR EXPENSE AS A RESULT OF OFF-ROAD USE (OFF-ROAD IS DESCRIBED AS DRIVING ON ANYTHING THAT IS NOT A PAVED OR GRAVEL ROAD MAINTAINED BY STATE OR LOCAL AUTHORITY).

6. DAMAGE CAUSED BY MECHANICAL FAILURES (EXAMPLE, FAILED SHOCKS, STRUTS, ALIGNMENT, BALANCING, ETC.) OR INTERFERENCE WITH VEHICLE COMPONENTS (EXAMPLE, FENDERS, EXHAUST, SPRINGS, ETC.)

7. TIRES THAT HAVE BEEN REPAIRED IN ANY MANNER OTHER THAN PER INDUSTRY APPROVED METHODS.

8. TIRES THAT HAVE BEEN RETREADED, RECAPPED, REGROOVED, REMOLDED OR TUBED.

THIS GUARANTEE WILL NOT PAY OR REIMBURSE YOU FOR THE FOLLOWING:

1. TIRES ON VEHICLES WITH A MANUFACTURER'S LOAD RATING CAPACITY GREATER THAN ONE-TON.

2. TIRES ON VEHICLES WITH A LOAD CAPACITY OF ONE-TON OR GREATER DESIGNED FOR, BUILT FOR OR USED IN A PRIVATE RECREATIONAL OR COMMERCIAL APPLICATION INCLUDING BUT NOT LIMITED TO CLASS A (OR TYPE A) MOTOR HOMES AND CLASS C (OR TYPE C) MOTOR HOMES.

3. TIRES ON MOTORCYCLES, TRAILERS, AND EMERGENCY SERVICE VEHICLES.

4. TIRES ON VEHICLES USED FOR COMPETITIVE DRIVING OR RACING, POLICE OR EMERGENCY SERVICE, PRINCIPALLY OFF-ROAD USE, SNOW REMOVAL, CARRIAGE OF PASSENGERS FOR HIRE, COMMERCIAL TOWING, CONSTRUCTION, POSTAL SERVICE, FARM, RANCH, OR AGRICULTURAL USE.

5. MICHELIN PAX SYSTEM, PAX TIRES, TIRES AND WHEELS OF SIMILAR CONSTRUCTION AND PURPOSE, OR ANY OTHER RUN FLAT TECHNOLOGY TIRES.

6. TIRE PRESSURE MONITORING SYSTEMS (“TPMS”) AND/OR DEVICES AND COMPONENTS ASSOCIATED WITH TPMS.

7. CONSEQUENTIAL, INCIDENTAL, SECONDARY DAMAGES OR COSTS THAT YOU MAY SUFFER AS A RESULT OF THE NEED TO REPAIR OR REPLACE A TIRE.

8. ANY PERSONAL EXPENSES ARISING BECAUSE YOUR VEHICLE IS NOT AVAILABLE FOR YOUR USE.

9. LIABILITY FOR DAMAGE TO PROPERTY, OR BODILY INJURY TO OR DEATH OF ANY PERSON ARISING OUT OF THE OPERATION, MAINTENANCE OR USE OF YOUR VEHICLE WHETHER OR NOT RELATED TO TIRE DAMAGE.

10. TRAFFIC FINES, CITATIONS OR PENALTIES.

11. STORAGE OR FREIGHT CHARGES.

This Guarantee gives you specific legal rights; you may have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of consequential or incidental damages, therefore such limitations may not apply to you.

TRANSFER:

This Guarantee is extended only to the original purchaser of the tire(s) and may not be transferred to anyone who purchases your vehicle or tires during the term of this Guarantee.

NO-RISK ROAD HAZARD PLUS VOUCHER

By receiving this No Risk Road Hazard Plus voucher, you are receiving a written guarantee that if you purchase the Free Tire Guarantee Program today, and don’t have a road hazard or repair claim, you can receive 110% of the original Free Tire Guarantee purchase price back as a credit against your next purchase of tires and road hazard coverage.

WHAT IS COVERED:

This voucher only applies to tires that are installed on the vehicle listed on your original invoice and the DOT (Department of Transportation) serial numbers listed on the sidewall of your surrendered tires must match the DOT numbers listed on your original invoice. You must surrender these tires in order to receive credit under this program.

You will receive credit towards the purchase of a new tire and a new guarantee equal to 110% of the price you paid for any Unused Guarantee on your original purchase. A new tire and new Guarantee must be purchased in order to be eligible for this credit. There is no cash value and no refunds apply.

WHAT IS AN “UNUSED” GUARANTEE:

An Unused Guarantee is a Guarantee that has not been used for either the replacement of a tire on the original invoice or the repair of a tire listed on the original invoice.

WHERE CAN YOU OBTAIN SERVICE:

The Road Hazard Plus credit can be obtained only at any Tireman Auto Service Center location. The current locations are listed on the web at www.thetireman.com

WHAT YOU MUST DO TO MAKE A CLAIM:

1. The Tireman receipt covering the original purchase of the Eligible Tire must be submitted at the time of any claim.

2. You must submit this Road Hazard Voucher along with a copy of your Free Tire Guarantee warranty at the time of a claim.

3. You must surrender the tires matching the DOT (Department of Transportation) numbers listed on the original invoice at the time of a claim.

4. A Tireman representative will verify how many Unused credits apply using the Tireman database system.

5. The Unused Road Hazard units will be multiplied by the original purchase price of the Guarantee plus 10%. This credit will be applied towards the purchase of set of new tires and the purchase of a new Guarantee for each new tire.